

July 16, 2020

To Whom It May Concern

I am writing this letter to recommend Mr. Samuel "Solar Sam" Dominguez for the services that he provided when I decided to have a solar photovoltaic system installed.

Mr. Dominguez was highly recommended to me, by a mutual friend, for his knowledge about solar systems. In all his interactions with me, Mr. Dominguez proved to be professional, punctual, very reliable and prompt.

As soon as we made contact, I was able to provide him with a copy of my PG&E bill. Based on that information, a few days later we met in his mobile office (very convenient!) and he made a proposal and gave me an estimate. He is very knowledgeable in all aspects related to the solar systems. He informed me about different types of ownership with their advantages and disadvantages. We talked about the power of the system to be installed and informed me about the solar panels that we can use.

I asked about the paperwork to be processed, about the people who would install the panels and the process itself. He answered all my questions. He gave me an estimated price and we discussed different ways to pay for the system. Everything was very straight-forward and transparent.

After I informed him about my decision to purchase, Mr. Dominguez returned with a contract that had a design of the system with all the specifications regarding size, power, materials to be used, warranty and financial arrangements. We shook hands.

Mr. Dominguez kept in touch over the phone to inform me about the status of the paperwork filed with the City and, when a permit was issued, it was only a matter of days before the materials were delivered. As for the installation of the system, the whole process was quicker and quieter than I expected. In two days everything was ready to go.

It was only a matter of two weeks before PG&E approved the connection of the system to the grid.

Should you have any questions, please do not hesitate to contact me.

Respectfully,

Cristian P.